Installation Instructions

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ATTENTION: This product should be installed by a professional licensed electrician.



Before you start

- **1** Verify all product is accounted for and in good condition. If not, skip installation instructions and see contact information at the bottom.
- 2 Please check local electrical codes.
- 3 Turn power off before installing, and make sure to use properly rated wire.
- 4 Modifying or not following instructions will void the warranty for this product.
- 5 Please read the instructions entirely before starting installation.
- 6 For specifications that call for more intricate installations, please don't hesitate to contact us at info@beamever.com.

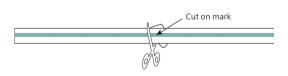
Warning

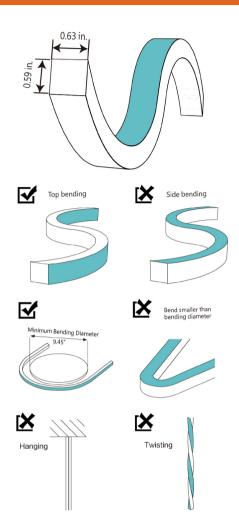
- 1 Please operate this product by instructions, and confirm the work voltage, it must be matched with product requirements.
- 2 Connect and cut this product correctly. Any wrong operation will damage this product.
- 3 Use qualified DC power supply.
- 4 The most suitable operation temperature shall be -40~60°C (-40~140°F). DO NOT operate light when ambient temperature exceeds this range.
- 5 DO NOT energize the light over 30 minutes in coil packaging.
- **6** Please make sure the product does not stick with any paper related material directly.
- 7 The maximum bend diameter is 9.45" / 240mm. DO NOT overbend it which may cause product damange. Do not twist, drop, hang, sag the product in any way other than intended. This product can only bend vertically in relation to its light output.

Cutting Instruction

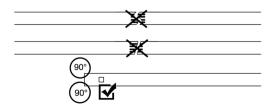
Note	•	Skip to	"Installing	Neon" if no	t cutting t	o specifi	c length.
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- Disconnect power at the source prior to attempting installation.
- Use only factory-recommended cutter.
- Place the light horizontally when cutting it.
- **Step 1** Determine the desired location of the cut based on the cutting increments marked on the product, with cut marks facing upwards.





Step 2 Use the appropriate cutter, gently cut straight down through the body of the product directly on the cutting increment mark. DO NOT cut diagonally or horizontally as this may damange the product.



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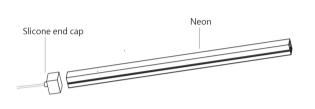
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Installing End Cap

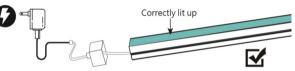
- Note Disconnect power at the source prior to attempting installation.
 - All end caps must be connected correctly to achieve corresponding IP rating.
 - Always select the correct end caps for the end of the light.
 - NEVER wet the assembly units or assemble with wet hands.

01 Silicone End Cap

Note • Applicable for front, side, bottom and closed silicone end cap, with or without cable.



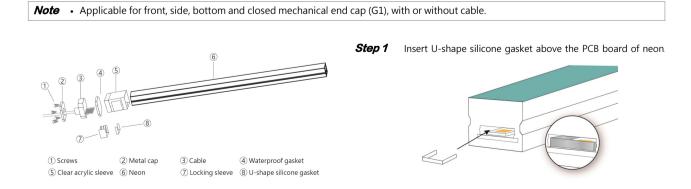
Step 3 Perform a quick light-up test. Proceed to the next step ONLY after the neon is lit up.



Step 5 Seal the neon with silicone end cap and push until seated. Apply silicone glue to the gap between neon and silicone end cap to tighten it.



02 Mechanical End Cap (G1)



Step 1 Solder cable to the neon with solder iron. Make sure the "+" polarity is connected to the "+" polarity of the PCB.



Step 4 Apply silicone glue to the neon.



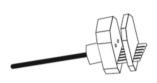
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Step 2 Insert clear acrylic sleeve over the neon and push till seated. Step 3 Lock the locking sleeve into the clear acrylic sleeve tightly.

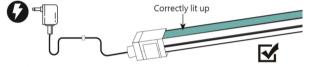
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Step 4 Put the waterproof gasket onto the cable.



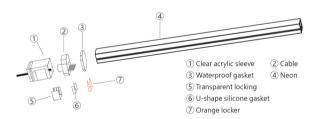
Step 6 Perform a quick light-up test. Proceed to the next step ONLY after the neon is lit up.



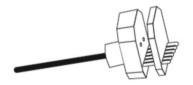


03 Mechanical End Cap with Cable (G2, Screw-free)

Note • Applicable for front mechanical end cap (G2, screw-free) with cable.



Step 2 Put the waterproof gasket and cable together.

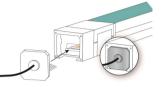


Step 4 Carefully insert the clear acrylic sleeve from Step 3 into the neon and push it until seated.



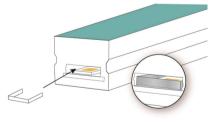


Step 5 Carefully insert the cable from Step 4 between the PCB board and the transparent board of the neon.

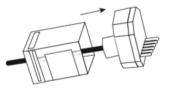


Step 7 Close the neon with metal cap and screws.

Step 1 Insert U-shape silicone gasket above the PCB board of the neon.



Step 3 Thread the cable through the clear acrylic sleeve.



Step 5 Lock the transparent locking into the clear acrylic sleeve tightly.



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Step 6 Lock the orange locker into the clear acrylic sleeve tightly.

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04 Mechanical Closed End Cap (G2, Screw-free)

Note • Applicable for closed mechanical end cap (G2, screw-free).

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Step 2 Attach waterproof gasket to the neon.



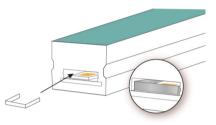
Step 4 Carefully insert the clear acrylic sleeve from Step 3 into the neon and push it until seated.



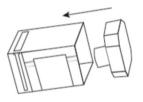
Step 6 Lock the orange locker into the clear acrylic sleeve tightly.



Step 1 Insert U-shape silicone gasket above the PCB board of the neon.



Step 3 Put the end cap plug into clear acrylic sleeve.



Step 5 Lock the transparent locking into the clear acrylic sleeve tightly.



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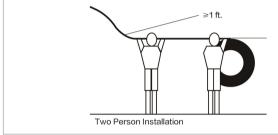
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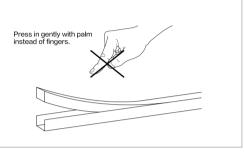


Installing Neon

Note • It is recommended that installation is performed by at least 2 persons to ensure proper handling of the product and prevent damage to the internal and external construction.

- Please make sure to install the product into profile carefully and correctly. Taking out the product and re-assembling will most likely damage the product.
- Only use hands to install fixture into mounting clips or channels.
- Install the neon from one direction to avoid choking in the middle.
- Press the neon into the profile gently with palm instead of fingers.

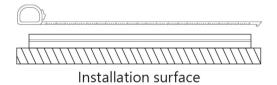




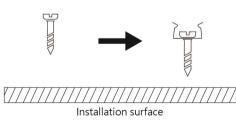
01 Installing with Mounting Clips

- **Step 1** Determine the desired location and lengths of neon to be installed. Leave enough distance for power cable to reach the power supplies.
- **Step 2** Determine the locations and quantity of the mounting clips based on the information from Step 1. It is recommended to use ONE mounting clip for 1 ft of the neon.

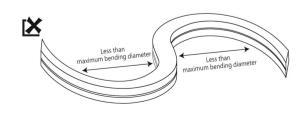
minimum 1ft



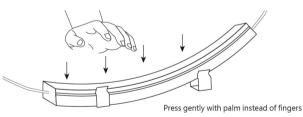
Step 3 Install the mounting clips into position with screws. Make sure the head is flush or lower the base of the channels. DO NOT screw at an angle.



Step 5 Make sure that the neon does not sag and does not bend less that the maximum bend diameter at any point.



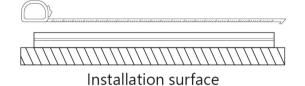
Step 4 Gently push the neon into the mounting clips from one direction with palm instead of finger.



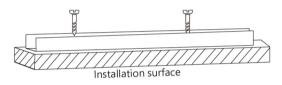
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02 Installing with Straight / Bendable Channel

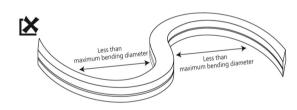
Step 1 Determine the desired location and lengths of neon to be installed. Leave enough distance for power cable to reach the power supplies.



Step 3 Install the channel into position with screws. Make sure the screw head is flush or lower the base of the channels. DO NOT screw at an angle.



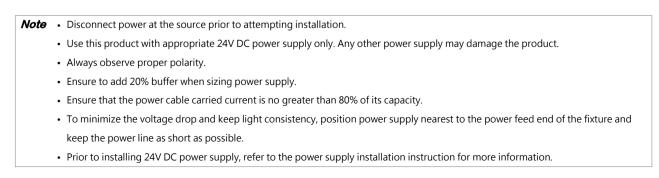
Step 5 Make sure that the neon does not sag and does not bend less that the maximum bend diameter at any point.



03 Care and maintenance

- Use soft, dry or damp cloth to clean the neon.
- DO NOT apply harsh chemicals or abrasives onto the neon.

Wiring Diagram



Step 2 Measure and cut the channel into desired length. Make sure the cross section of the channel is smooth without any burrs.

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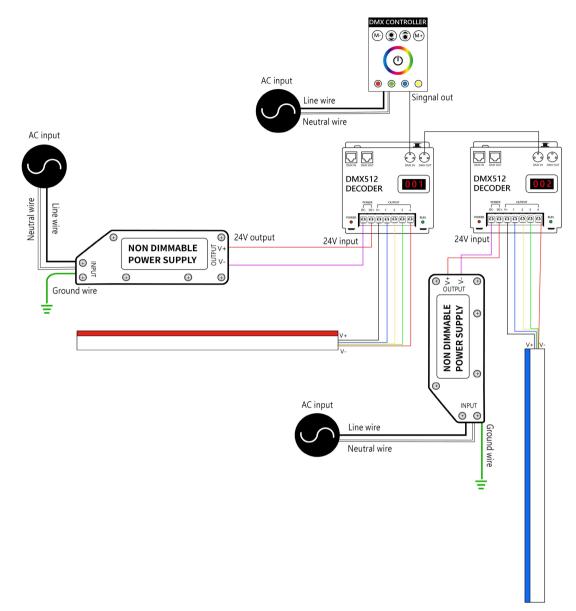
Step 4 Gently push the neon into the channel at the beginning of the run with palm instead of fingers and moving down the line towards the end.

Press gently with palm instead of fingers

Installation Instructions



Dimmable



Trouble Shooting

01 The whole fixture doesn't work.

- Check whether the power supply is plugged in, switched on and receiving power.
- Check whether the fixture, decoders, controllers are connected to the power supply correctly.
- Check whether the polarity of all wire connections are connectd correctly.
- Make sure power supply output voltage is 24V DC.
- Check whether the connector and end caps are inserted behind the PCB properly.

02 Light emitting appear dim or dull at one end.

- Check whether the output voltage of the power supply is lower than that of the fixture.
- Adjust the dimming level to the maximum.
- Try to power the fixture from both ends or shorten lighting length to prevent voltage drop.
- Check whether the fixture is too far away from the power supply leading to voltage drop.

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03 Light emitting appear excessive brightness.

- Check whether the output voltage of power supply is higher than that of the fixture.
- Check whether the power grid is stable.

04 The first segment of the fixture doesn't work.

- Check whether the fixture is NOT cut on indicated cutting mark in a straight line.
- Cut out and remove the first segment.
- Check whether the first LED is damage when inserting the cable connector/end cap. Cut out and remove the first segment and properly assemble again.
- Check whether there is water ingress due to poor connector/end cap assembling, leading to short circuit of first segment. Replace the length with a new one.
- Check whether there is external impact damage inside LEDs. Replace the length with a new one.

05 Fixture is flashing on and off.

- Check whether the sizing of the power supply supports the length of the fixture.
- Select the appropriate strength or install additional power supply.
- Check whether power supply output voltage is stable.
- Check whether the connector/end cap is properly installed with good contact with the copper PCB.
- · Check whether proper controller is connected for light working.